

Payment Security & Hosted Payment Policy

Protecting payment information and limiting card-data exposure

Effective date: 29 September 2026

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1. Card-data boundary

The See The World Travel website is designed not to receive or retain raw card numbers or CVV data.

2. Hosted/tokenised payments

When card payments are enabled, entry should take place on a properly commissioned hosted or tokenised payment provider flow.

3. Provider due diligence

Before activation, the provider's contractual, privacy, settlement, refund, security and PCI responsibilities must be documented.

4. Payment webhooks

Automated payment status changes must be accepted only from authenticated provider notifications with signature validation and replay protection appropriate to the provider.

5. Records retained

The platform may retain transaction status, amount, currency, method category and provider/reference identifiers required for booking and accounting.

Authoritative references

Consumer Protection Act 68 of 2008

<https://www.gov.za/documents/consumer-protection-act>

Electronic Communications and Transactions Act 25 of 2002

<https://www.gov.za/documents/electronic-communications-and-transactions-act>

Operational publication note: this document is maintained as part of the See The World Travel compliance framework. It should be reviewed when the business model, supplier arrangements, contact channels or applicable law materially change. It does not replace matter-specific legal advice where specialist advice is required.